



April 2026 Release Notes (date of release April 24, 2026)

Key	Audience	Components	Summary	Description
1968	Accounts Payable	Invoice	Invoice received date is not correct when loaded through OCR.	<p>Issue: Invoice received date is incorrect when invoices are loaded through Optical Character Recognition (OCR) later in the evening (around 8–9 pm). The 'Invoice Received Date' and sometimes 'Invoice Date' were displaying as the next day, causing inaccurate invoice records and blocking workflow progression for some OCR invoices.</p> <p>Resolution / Change Implemented: For invoices generated from OCR, the system now converts the Invoice Date and Invoice Received Date at the SQL query level based on the user's time zone (Eastern Time implemented by default). This ensures that invoices submitted in the evening correctly reflect the actual submission date.</p> <p>Business Impact:</p> <ul style="list-style-type: none"> - Ensures accurate 'Invoice Received Date' for OCR invoices. - Prevents OCR invoices created late in the day from being set to a future date and blocked from moving forward in the workflow. - Aligns invoice dates between OCR-created and manually created invoices.
2083	Accounts Payable	Invoice	Invoice: Allow AP Review/Business Review approval to 'Send Back' Invoice to Business Review/ 'Assignment' step of workflow	<p>Issue / Business Need: AP and Business Review users need the ability to send invoices back earlier in the workflow when issues are found, so that business owners or assignment roles can correct invoices rather than AP handling all updates. This supports proper approval/authorization at the business owner level and reduces AP workload, especially for high-volume agencies.</p> <p>Change Implemented:</p> <ul style="list-style-type: none"> - Added the ability for invoices in AP Review to be sent back to the Business Review step. - Added the ability for invoices in Business Review to be sent back to the Assignment step. - Each "send back" action will trigger an email notification to the appropriate Business Review / Assignment users or roles so they are informed that further action is required on the invoice. <p>Customer Impact / Benefits:</p> <ul style="list-style-type: none"> - AP can return invoices to business owners for correction instead of performing all updates. - Reinforces invoice approval and authorization at the business owner level. - Helps AP teams manage high invoice volumes more efficiently.
2280	Accounts Payable	Invoice	Invoice OCR: Receipt line logic when 1 partial receipt on multiple line PO	<p>When an invoice is created via Optical Character Recognition (OCR) against a PO with multiple lines and only a single partial receipt, eVA will now exclude lines that have not yet been fully received from the invoice calculation.</p> <p>Business impact:</p> <ul style="list-style-type: none"> - Prevents invoice amounts from accidentally including PO lines that are not ready to be invoiced yet - Reduces manual corrections and mismatches between receipts, POs, and invoices
2348	Accounts Payable	Invoice	Invoice - Turn off aggregation on Allocations	<p>Previously when creating invoices, the system would group allocation lines that shared the same coding values, making it harder to see and adjust allocations for specific items. The allocation aggregation has been turned off so that allocations now display separately for each invoice line, making it easier for users to review and change funding details for individual line items.</p>



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2362	Accounts Payable	Invoice	Invoicing - Workflow Escalation Change - Update Business Approver escalation to go to a specific approval profile	<p>The "Business OK to Pay" invoice approval steps have been updated so that overdue approvals escalate to a new, dedicated business approval team instead of Accounts Payable, and escalate sooner:</p> <p>A new approval profile, "eVA Invoice Business Approval Escalation (Team)", has been created for business approver escalations.</p> <p>Both Business OK to Pay (PO invoices) and Business OK to Pay – Non PO steps now escalate to this new profile after 5 days (previously escalated to AP after 10 days).</p> <p>This applies to PO invoices, Non-PO invoices, and OCR-loaded invoices.</p> <p>Business impact: Escalated business invoice approvals are routed to the appropriate business owners more quickly, reducing delays and limiting unnecessary involvement of AP staff.</p>
2360	Buyers	Invoice	Invoice: Change the blocking error to a non-blocking error when an invoice is created and the supplier is no longer active in eVA	<p>When a buyer creates an invoice against a PO where the supplier is no longer active in eVA, the system previously showed a blocking error and stopped the invoice from proceeding. This change updates that behavior:</p> <ul style="list-style-type: none"> - The existing blocking alert "IN_ANOAK" is now a non-blocking warning. - Buyers will still be alerted that the supplier is inactive, but the invoice can now move forward for processing. - This applies when creating invoices against POs, receipts, non-PO invoices, and OCR invoices. <p>Business impact: Invoices that previously could not be processed due to an inactive supplier status can now continue through the workflow, reducing delays in invoice processing.</p>
2256	Buyers	P2P	Incorrect supplier contact (deleted contact) showing in REQ line item - Code Fix	<p>Issue: For a punchout supplier with a deleted contact, when items are brought back from punchout to eVA Requisition, it defaults supplier contact as the deleted contact with a blocking error. This causes users to manually change the contact for multiple line items.</p> <p>Solution: When a supplier contact is deleted, punchout and other catalog items will no longer keep using that deleted contact on new requisition line items. The system now clears the contact from affected items so users don't have to correct multiple lines, and a non-blocking warning will appear on the PO if an order is placed without a valid supplier contact.</p>
2330	Buyers	P2P	Must declare the scalar variable "@basket_id" query error fires on change order amendment log	Resolved an issue where buyers sometimes saw the database error "Must declare the scalar variable "@basket_id"" in the Amendment Log (Items tab) after submitting a change order. The underlying query has been corrected so the amendment log loads properly without displaying this technical error.
2387	Buyers	P2P	Receipt: Request to remove "Create Return" button from Draft Receipt	The Create Return button is no longer shown on draft receipts. Users will only see the Create Return option after a receipt has been approved (including PO receipts, standalone receipts, confirming orders, and receipts created from invoices). This prevents users from accidentally over-receiving against purchase orders.



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2365	Buyers	Supplier	Display Cardinal Supplier Status on Supplier profile	<p>A new Cardinal Status field has been added to the internal Supplier profile on the Company Information tab in eVA. This field is visible only to internal users and is not visible to suppliers.</p> <p>Label: Cardinal Status Location: Company Information tab, directly below "Vendor Customer Code" Possible values displayed: - Approved (a) - Unapproved (e)</p> <p>The field will be blank when: - The supplier does not have an entry in the Cardinal status table, or - The Cardinal status value for that supplier is not mapped to one of the supported values.</p> <p>This ticket works in conjunction with the Cardinal status load process implemented under Key 2364 (DW batch job to supply the status data).</p> <p>This change: - Gives procurement and Supplier Support staff visibility into the supplier's payment-readiness in Cardinal directly from the eVA Supplier profile. - Allows internal users to proactively prompt suppliers to complete Cardinal onboarding requirements (e.g., W-9 and related documentation) before purchase orders are issued.</p>
2241	Data Warehouse	Data Warehouse	IV: Copy fields from requisition item to order item	When a requisition becomes an order, internal item comments from the requisition are now copied and stored with the order record behind the scenes. This ensures the data warehouse receives complete order item details for reporting and analytics, even though these requisition comments are not displayed on the order screen.
2246	Data Warehouse	Data Warehouse	DW: Change extract for order item data elements (FACT_POCOMMLNS) (EAI)	Updated the data warehouse order item extract so that key order item details are reliably pulled from the order record (aligned with the Ivalua change in Key 2241). This ensures previously incomplete orders are now fully loaded into the data warehouse, improving accuracy of reporting on order item and supplier information.
2321	Data Warehouse	Data Warehouse	DW: Load requisition Approvals information (FACT_WORKFLOW_APPROVALS) (EAI)	The information in the "Approvals" section of a requisition workflow is not stored in DW. Modify the extract EAI to extract this information.
2357	Data Warehouse	Data Warehouse	DW: Populate code field on AGENCY_COA_FIELDS (ETL)	Update the ETL for AGENCY_COA_FIELDS table to populate the fields status_code and ALLOLVL_CODE. Change the primary key on the table to (ORGA_ID, ALLOLVL_CODE). Change the ETL to lookup data using the new primary key.
2364	Data Warehouse	Data Warehouse	DW: Batch job to read Cardinal Supplier Status from DW and store in CSV file	COVA have requested that Cardinal supplier status is stored in eVA so it can be displayed in the supplier record and in places where users pick suppliers. This information is stored in COVAEXTERNAL.CARDINAL_VENDOR_DATA table in DW. This EBUG will implement a Pentaho job to extract the information and store it in a CSV file that can be consumed by Ivalua ETL implemented by Key 2363. Schedule: 8 a.m. ET. every day.
2368	Data Warehouse	Data Warehouse	DW: Change extract for order item data elements (FACT_POCOMMLNS) (ETL)	<p>Due to the issue reported in Key 1819, order items for some orders are not being extracted into DW. The issue occurs because the order item is not linked to corresponding requisition item. Due to that, the order is incompletely loaded into DW. To allow DW to extract complete order data, the data elements that DW extracts will be copied from requisition item to order item. The extract query change is tracked via Key 2246.</p> <p>Change to be implemented: This EBUG will track the ETL change to modify the ETL to pull below data elements from order item:</p> <p>_oitem_unreg_sup _oitem_unreg_sup_name _oitem_req_int_comment</p>



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2369	Data Warehouse	Data Warehouse	DW: Populate code field on AGENCY_COA_FIELDS (EAI)	Update extract query for AGENCY_COA_FIELDS to add field ALLOLVL_CODE in IV.
2382	Data Warehouse	Data Warehouse	DW: Load requisition Approvals information (FACT_WORKFLOW_APPROVALS) (ETL)	The information in the "Approvals" section of a requisition workflow is not stored in DW. Create new DW table FACT_WORKFLOW_APPROVALS to store this information.
2331	Integration	Invoice	Invoice: Stuck in 'Integration Send' step because eva_inv_int - Invoice Integration Export step is failing.	Resolved an issue where some invoices with integration enabled were getting stuck at the "Integration Send" step because the Invoice Integration Export job was failing. The export logic has been corrected so these invoices now move through approval and can be fully finalized without manual intervention.
2349	Integration	Invoice	Add eVA Address ID for the Payment address to the Invoice XML	For invoices sent from eVA to agency ERP systems, the Invoice XML has been updated to include the unique eVA Address ID for the payment address in the XML header, before ADDRESSLINE1. This allows agencies to reliably match the invoice payment address to the exact address record in their ERP, improving accuracy for payment processing and troubleshooting.
2384	Invoice	Invoice	Invoice: Update workflow steps status from 'denied' to 'cancelled' for reject action	Invoice workflow has been updated so that when an invoice is rejected at key approval steps, its status is now set to "Cancelled" instead of "Denied." Cancelled invoices are no longer included in the "total invoiced amount" against the purchase order, ensuring PO invoice totals are accurate and do not count rejected invoices.
2358	Suppliers	Invoice	Notification email to send to Suppliers when org chooses to pay invoice via PCard	A new supplier notification has been implemented for invoices that will be paid by PCard (credit card) instead of through the normal invoice payment process. When a buying organization chooses to pay an invoice via PCard on a PO or invoice: <ul style="list-style-type: none"> - Suppliers will now receive a clear email stating that payment will be made by PCard. - The email explains that an organizational representative will contact the supplier with the card details. - The message includes key invoice information (invoice number, amount, invoice date, payment mode, and a link to the invoice). - Standard eVA Customer Care contact information and notification-management link are included. This change replaces the previous, less descriptive message and is intended to reduce supplier confusion about how they will be paid.
2376	Suppliers	P2P	Supplier Profile needs additional Authorization to view all Receipts for their Company from "Manage Deliveries" UI.	Supplier users can now see all receipts for their own company on the Manage Deliveries screen. The fix adds the missing authorization "REC - [ACCESS] View receipts of entire organization perimeter (auth_rec_browse_all_orga)" to the supplier profile so that all contacts for a supplier can view approved receipts tied to their company (across all organizations using that supplier), while still preventing them from viewing receipts for other suppliers.
2363	Suppliers	Supplier	Store Cardinal Supplier Status in eVA	COVA have requested that Cardinal supplier status is stored in eVA so it can be displayed in the supplier record and in places where users pick suppliers. This EBUG will implement an ETL that will read a CSV file containing this information and store it in a new table in Ivalua. EAI job will run daily at 7pm to populate the table with Cardinal data
2297	User Management	User Administration	Users with only Employee internal profile cannot see contracts	Previously, users with only the Employee internal profile could not see any contracts on the Browse Contracts page, even when they had the valid organization perimeter. The employee profile's contract-viewing authorization has been updated with this ticket. Business Impact/Behavior Change: <ul style="list-style-type: none"> - Employees with the Employee internal profile will now see contracts in Browse Contracts when those contracts fall within their authorized organization perimeter. - Users will continue to be blocked from viewing contracts outside of their assigned organization perimeters.
2327	User Management	User Administration	Auth0: Auth0 Create Sync job errors-failures	Resolved an issue where the automated Auth0 "Create Sync" job was intermittently failing, causing some newly created eVA users not to be created in Auth0. The sync logic has been corrected so new users are created and updated consistently in Auth0, reducing delays in password reset emails, failed login attempts, and the need for manual intervention by support teams.
2224	Vendor Support	Supplier	Duplicate Change Requests cause Missing 'Request Information Change' button from supplier account	Duplicate supplier change requests could cause the "Request Information Change" button to disappear from a supplier's account, even though no active request showed in the Change Log. This prevented Vendor Support and suppliers from updating supplier information and risked delaying procurement. The fix corrects how change requests are tracked so the button displays correctly and approved changes are reliably reflected on the supplier record and Change Log.